

CRYSA Refund Policy

1. For Community and Rep programs, with scheduled games, if a refund is requested
 - a. prior to the start of the season a refund in the amount of the registration fee, less a \$50 administration fee, shall be provided;
 - b. after the start of the season, but prior to completion of at least one month of the season a refund in the amount of 50% of the registration fee shall be provided; and
 - c. after completion of at least 1 month of the season no refund shall be granted, unless extenuating circumstances apply and approval has been granted by the Board.

2. For development programs, without scheduled games, if a refund is requested
 - a. prior to the start of the program the requestor shall elect:
 - i. To receive 100% refund by way of a credit on that player's account with CRYSA; or
 - ii. To receive a refund in the amount of the registration fee, less a \$25.00 administration fee.
 - b. after the start of the program no refund shall be granted unless extenuating circumstances apply and approval has been granted by the Board.

3. No refunds shall be issued for kit that has been purchased.